Commercial Sectional & Rolling Doors

Limited Warranties | Care & Maintenance | Painting Instructions

_____
Original Purchaser

_____
Address

_____
City

_____ _____
State *Zip*

_____
Dealer

_____
Phone

_____
Sales Order Number

_____/_____/_____
Date Installed

_____
Model

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ThermaSeal® and TH160

Commercial Garage Door Limited Warranty

Door Sections:

Raynor® warrants the door sections against defects in material and workmanship, and deterioration due to rust-through for ten (10) years from date of delivery to the original purchaser. Raynor also warrants the door sections against delamination of the polyurethane foam insulation from the steel skins for ten (10) years from date of delivery to the original purchaser. Window components are warranted against defects in material and workmanship for one (1) year from date of delivery to the original purchaser.

Hardware:

Raynor® warrants all hardware against defects in material and workmanship for one (1) year from date of delivery to the original purchaser.

Springs:

Raynor® warrants springs against defects in material and workmanship for one (1) year from date of delivery. The limited warranty for special high-cycle springs is prorated by percentage of cycle use, and must be determined by the use of a non-resettable cycle counter.

ColorWave™ Paint System:

Raynor provides a five-year warranty for the ColorWave Paint System (exterior only) against chipping, cracking, and peeling (loss of adhesion) from the date of delivery to the original purchaser. This warranty covers defects in materials and workmanship under normal use and proper maintenance. Please note that fading, as well as chipping, cracking, or peeling caused by dents or scratches, are not included in this coverage. Additionally, for doors made with polyurethane insulation, a solar reflective paint formulation is required to maintain the warranty. Ordering a color that does not meet this requirement will void the warranty for the ColorWave Paint System. Field applied paint is not covered by this warranty. This warranty applies only to the original purchaser and may be subject to inspection before approval of any claim.

Warranty Limitations and Exclusions:

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Raynor EnergyCore™

Commercial Garage Door Limited Warranty

Door Sections

Raynor® warrants the door sections against defects in material and workmanship, and deterioration due to rust-through for ten (10) years from date of delivery to the original purchaser. Raynor also warrants the door sections against delamination of the polystyrene insulation from the steel skins for ten (10) years from date of delivery to the original purchaser. Window components are warranted against defects in material and workmanship for one (1) year from date of delivery to the original purchaser.

Hardware

Raynor® warrants all hardware against defects in material and workmanship for one (1) year from date of delivery to the original purchaser.

Springs

Raynor® warrants springs against defects in material and workmanship for one (1) year from date of delivery to the original purchaser. The limited warranty for special high-cycle springs is prorated by percentage of cycle use, and must be determined by the use of a non-resettable cycle counter.

Warranty Limitations and Exclusions:

See page 20

SteelForm™ 'S' Series, Commercial BuildMark® & TradeMark™

Commercial Garage Door Limited Warranty

Door Sections:

Raynor® warrants the door sections against defects in material and workmanship, and deterioration due to rust-through for ten (10) years from date of delivery to the original purchaser. Window components are warranted against defects in material and workmanship for one (1) year from date of delivery to the original purchaser.

Hardware:

Raynor® warrants all hardware against defects in material and workmanship for one (1) year from date of delivery to the original purchaser.

Springs:

Raynor® warrants springs against defects in material and workmanship for one (1) year from date of delivery. The limited warranty for special high-cycle springs is prorated by percentage of cycle use, and must be determined by the use of a non-resettable cycle counter.

ColorWave™ Paint System:

Raynor provides a five-year warranty for the ColorWave Paint System (exterior only) against chipping, cracking, and peeling (loss of adhesion) from the date of delivery to the original purchaser. This warranty covers defects in materials and workmanship under normal use and proper maintenance. Please note that fading, as well as chipping, cracking, or peeling caused by dents or scratches, are not included in this coverage. Additionally, for doors made with polyurethane insulation, a solar reflective paint formulation is required to maintain the warranty. Ordering a color that does not meet this requirement will void the warranty for the ColorWave Paint System. Field applied paint is not covered by this warranty. This warranty applies only to the original purchaser and may be subject to inspection before approval of any claim.

Warranty Limitations and Exclusions:

See page 20

FlexFit™

Commercial Garage Door Limited Warranty

Door Sections:

Raynor® warrants the door sections against defects in material and workmanship for one (1) year from date of delivery to the original purchaser.

Hardware:

Raynor® warrants all hardware components against defects in material and workmanship for one (1) year from date of delivery to the original purchaser.

Springs:

Raynor® warrants springs against defects in material and workmanship for one (1) year from date of delivery, or cycle life of the spring to the original purchaser.

Warranty Limitations and Exclusions:

See page 20

Commercial Aspen™ AP138C, AP200C, Contempra™, LuxeVue™

Commercial Garage Door Limited Warranty

Door Sections:

Raynor® warrants the door sections against defects in material and workmanship, and deterioration due to rust-through for ten (10) years from date of delivery to the original purchaser. Raynor also warrants the door sections against delamination of the polyurethane foam insulation from the steel skins for ten (10) years from date of delivery to the original purchaser. Window components are warranted against defects in material and workmanship for one (1) year from date of delivery to the original purchaser.

Hardware:

Raynor® warrants all hardware against defects in material and workmanship for one (1) year from date of delivery to the original purchaser.

Springs:

Raynor® warrants springs against defects in material and workmanship for one (1) year from date of delivery. The limited warranty for special high-cycle springs is prorated by percentage of cycle use, and must be determined by the use of a non-resettable cycle counter.

ColorWave™ Paint System

Raynor provides a five-year warranty for the ColorWave Paint System (exterior only) against chipping, cracking, and peeling (loss of adhesion) from the date of delivery to the original purchaser. This warranty covers defects in materials and workmanship under normal use and proper maintenance. Please note that fading, as well as chipping, cracking, or peeling caused by dents or scratches, are not included in this coverage. Additionally, for doors made with polyurethane insulation, a solar reflective paint formulation is required to maintain the warranty. Ordering a color that does not meet this requirement will void the warranty for the ColorWave Paint System. Field applied paint is not covered by this warranty. This warranty applies only to the original purchaser and may be subject to inspection before approval of any claim.

Warranty Limitations and Exclusions:

See page 20

Commercial Encore™

Commercial Garage Door Limited Warranty

Door Sections:

Raynor® warrants the door sections against defects in material and workmanship, and deterioration due to rust (exterior only) for ten (10) years from date of delivery to the original purchaser. Raynor also warrants the door sections against delamination of the polystyrene insulation from the steel skins for ten (10) years from date of delivery to the original purchaser. Window components are warranted against defects in material and workmanship for a period of one (1) year.

Hardware:

Raynor® warrants all hardware against defects in material and workmanship for one (1) year from date of delivery to the original purchaser.

Springs:

Raynor® warrants springs against defects in material and workmanship for one (1) year from date of delivery to the original purchaser. The limited warranty for special high-cycle springs is prorated by percentage of cycle use, and must be determined by the use of a non-resettable cycle counter.

Warranty Limitations and Exclusions:

See page 20

Commercial Country Manor™

Commercial Garage Door Limited Warranty

Door Sections:

Raynor® warrants the door sections against defects in material and workmanship, and deterioration due to rust-through for ten (10) years from date of delivery to the original purchaser. Raynor also warrants the door sections against delamination of the polyurethane foam insulation from the steel skins for ten (10) years from date of delivery to the original purchaser. Window components are warranted against defects in material and workmanship for one (1) year from date of delivery to the original purchaser. Trim boards on Country Manor door systems are warranted against delamination for a period of five (5) years.

Hardware:

Raynor® warrants all hardware against defects in material and workmanship for one (1) year from date of delivery to the original purchaser.

Springs:

Raynor® warrants springs against defects in material and workmanship for one (1) year from date of delivery. The limited warranty for special high-cycle springs is prorated by percentage of cycle use, and must be determined by the use of a non-resettable cycle counter.

Warranty Limitations and Exclusions

See page 20

Commercial Eden Coast by Raynor

Residential Full Overlay Faux Wood Limited Warranty

Door Sections:

Raynor® warrants the door sections against defects in material and workmanship, and deterioration due to rust-through for ten (10) years from date of delivery to the original purchaser. Raynor also warrants the door sections against delamination of the polyurethane foam insulation.

Eden Coast by Raynor doors are considered custom doors. As with almost any custom door, matching replacement sections to an existing door is not recommended, or an option in most cases.

Overlay Material:

If overlay material is found to be defective by inspection of an authorized Raynor agent or employee, Raynor will repair or replace any elements material overlay or garage door section with overlay material on it due to failure of product breakdown within 10 years of original purchase.

Overlay Delamination:

Raynor will repair or replace any garage door cladding that is defective in material or workmanship, including, but not limited to, delamination of the material used by Raynor at our option within 5 years of original purchase. Overlay board lifting is not covered by this warranty.

Stain Finish:

Any pre-finished stained garage doors that are finished by Raynor are warranted from bubbling, cracking, chipping, peeling, chalking or abnormal fading of the finish within the 5 years of original purchase. Warranty is void, if determined by a Raynor agent or employee that incidental or consequential damages have been done to the finish. Raynor provides no performance warranty on paint finishes against fading and/or chalking. Any claims regarding the performance of painted finished will be referred to the paint manufacturer's local representative.

Windows:

From date of purchase, window frames are warranted for 10 years against any manufacturing defects. This does not cover any breakage, damage or loss caused by any abrasive cleaning products, harmful chemicals, extreme environmental conditions, or abuse. Insulated glass is warranted from film formation or any moisture collection on the insulated glass window for 1 year from original purchase. No warranty is available for single pane glass.

Hardware:

Raynor® warrants all hardware against defects in material and workmanship for one (1) year from date of delivery to the original purchaser.

Springs:

Raynor® warrants springs against defects in material and workmanship for one (1) year from date of delivery. The limited warranty for special high-cycle springs is prorated by percentage of cycle use, and must be determined by the use of a non-resettable cycle counter.

Single Family Residential

Door Sections	Overlay Material	Overlay Delamination	Stain Finish	Windows	Hardware	Springs
10 Years	10 Years	5 Years	5 Years	10 Years	1 Years	1 Years

Exclusions to Coverage

- This warranty shall not extend to damages or defects caused by any of the following:
- Paint or Stain Not Applied per Manufacturer
- Failure to Follow All Installation Instructions
- Faulty or Defective Installation(s)
- Fire Radiation (UV or Other)
- Foreign Substances
- Accident or Casualty
- Harmful Fumes
- Vandalism
- Act(s) of God
- Fire, Hail, Flood
- Physical Damage
- Normal Wear and Tear
- Chemical Action
- Abrasive Materials
- Areas Subject to Fallout or Exposure to Corrosive Chemicals
- Areas Subject To Exposure of Fumes, Ash, Cement Dust, Animal Waste, or Foreign Substances
- Areas Subject to Water Runoff from Lead, Copper, or Galvanic Metal Flashing
- Operation Beyond Rated Capacity
- Improper Use or Abuse
- Improper Installation or Handling
- Exposure to Coastal Weather Conditions
- Alteration, Modification or Use of Non-OEM/ Raynor-Approved Parts or Products
- Other Finished Parts Not Part of a Door Section (such as climate seal)
- Normal Fading or Discoloration from Usage, Age or UV Exposure
- Thermal bow as described in DASMA Technical Data Sheet 185 www.dasma.com

If you make any repair or alteration without first providing notice to and receiving authorization from us, or use any parts, accessories, or attachments other than authorized by Raynor for use in its products, you will be solely responsible for any such repairs or parts and you may void this warranty. Routine maintenance and related items, as well as minor adjustments or damage caused by your installer either during delivery or installation, are excluded from this warranty. For purposes of this warranty, minor scratches will not be considered a defect.

AlumaView®

Commercial Garage Door Limited Warranty

Door Sections:

Raynor® warrants the door sections against defects in material and workmanship for five (5) years from date of delivery to the original purchaser. Window components are warranted against defects in material and workmanship for three (3) years from date of delivery to the original purchaser.

Hardware:

Raynor® warrants all hardware against defects in material and workmanship for one (1) year from date of delivery to the original purchaser.

Springs:

Raynor® warrants springs against defects in material and workmanship for one (1) year from date of delivery. The limited warranty for special high-cycle springs is prorated by percentage of cycle use, and must be determined by the use of a non-resettable cycle counter.

ArmorBrite™:

Doors equipped with ArmorBrite powder coat carry a warranty against cracking or peeling (losing adhesion) for three (3) years from date of delivery to the original purchaser.

Elegant Finish Woodtones™:

Single Family Residential and All Other Residential (including installation on rental properties, homes owned by common condominiums associations or similar organizations):

5-Year Elegant Finish Woodtones Limited Warranty

For a period of 5 years, Raynor warrants the appearance of aluminum sections made with Elegant Finish Woodtones per the specifications set forth per AAMA 2604:

1. Product coated will not fade in color more than 5 ΔE units as measured by Hunter Lab color difference as set forth per AAMA 2604 specifications as of the application date and in such way as to significantly adversely affect the appearance of the surface to which the product has been applied and result in damage to the surface.
2. Coated surface will exhibit gloss retention of a minimum of 30% of the original using a 60 degree reading per AAMA 2604 specifications.
3. Coating shall not chalk in excess of standard number 8 as illustrated in the ASTM D4214 test method A.

AlumaView® *continued*

Commercial Garage Door Limited Warranty

Woodtone finishes may vary across a section due to material runs at the supplier, environmental, chemical, or equipment variations and are not considered a manufacturing defect and do not constitute a basis for complaint under this limited warranty. Color match on new or replacement section(s) is not warrantied nor guaranteed. As with real wood products, simulated woodtone doors will have variation in color finish. These are normal to the manufacturing process and add to the characteristic individual nature of the product.

Warranty Limitations and Exclusions:

See page 20

Sectional Care and Maintenance

Congratulations on your purchase of a Raynor garage door! With proper care and maintenance, your door will perform reliably for years to come. To maintain your warranty, see the instructions below for when Raynor requires performing these maintenance items. Additional information available at www.raynor.com

Environment	At Installation	Every 6 Months	Every 12 Months	As Needed
Normal Areas not exposed to salt, salt fog, dirt or other air-borne substances, or where winter road salt is not used.		**Wash the door and windows** with a mild soap (such as car wash soap or dish washing liquid) and water. Rinse thoroughly. Do not use harsh or abrasive detergents. Do not use pressure washer. *Exterior:* Wash & rinse thoroughly. Can use garden hose. *Interior:* Doors without windows - Wash & rinse thoroughly. Can use garden hose. Doors with windows - Interior window frames are not water-tight. Carefully hand wash window section with damp cloth and wipe dry. Bottom sections without windows can be washed and rinsed in the same manner as doors without windows. **Lubricate track and hinges** with a silicone or Teflon® based spray. Do not use WD-40® type lubricant (oil based) or grease. Then open and close the door to distribute the lubricant.	**Inspect springs and hardware for signs of wear.** Avoid any contact with the springs as they are under extreme tension. Call your local Raynor Dealer to schedule a service call if you suspect any problems.	**If surface rust appears,** immediately contact your local Raynor Dealer for inspection and repair options.
Winter Areas where winter road salt is used			**Inspect springs and hardware for signs of wear.** See above.	**Clean off road salt from interior and exterior surfaces.** Use a mild soap (such as car wash soap or dish washing soap) and water. Rinse thoroughly. Do not use harsh or abrasive detergents. Do not use pressure washer to rinse door. **If surface rust appears,** immediately contact your local Raynor Dealer for inspection and repair options.
Coastal Areas with exposure to salt or salt fog. **Harsh** Areas with exposure to airborne sub-stances	**Apply a good quality car wax** to the door immediately after installation. Follow car wax application instructions. **DO NOT APPLY WAX TO ACCUFINISH® OR ARMORFINISH® OR ANODIZED ALUMINUM DOORS!** For ArmorBrite™ (powder coated) doors wait a minimum of 3 months to apply wax.	**Wash the door and windows.** See above. **Wax the door.** See "At Installation." **Lubricate track and hinges.** See above.	**Inspect springs and hardware for signs of wear.** See above.	**Wash the door and windows with a mild soap** (such as car wash soap or dish washing soap) and water. Wash both interior and exterior. Rinse thoroughly. Do not use harsh detergents. Do not use pressure washer to rinse door. **If surface rust appears,** immediately contact your local Raynor Dealer for inspection and repair options.

Eden Coast by Raynor
Care and Maintenance

The following steps are recommended to maximize the life of your door finish and prevent oxidation from the accumulation of foreign particles on your door.

For the first 90 days of owning your new door, rinse the door occasionally using line pressure water (no pressure washer or nozzles). During this time period the clear coat will still be curing.

Water cannot hurt the door or the finish.

After the first six months continue to rinse the doors occasionally to keep all foreign materials off of the door. Pay attention to the ledges where foreign materials will tend to collect.

As needed or annually, a polymer polish or automotive car wax applied by hand should be used on the doors to keep foreign material from sticking to the door.

Caution: As with all types of finishes, chemicals such as fertilizer, pesticides, acids, bleach and salt can cause damage if inadvertently applied to the finish for prolonged periods of time. Many types of dust found on new construction sites, such as concrete dust, paver and stucco dust, become acidic when mixed with water and can cause long term damage to the finish of your door. In these environments please rinse the affected areas as soon as possible with water. If chalking or deterioration to the clear coat is evident please wax and polish to repair damage.

DuraCoil™ HP

Commercial Rolling Door Limited Warranty

Door Curtain:

Raynor warrants the door and its component parts for two (2) years or 300,000 cycles (whichever comes first) against defects in material and workmanship.

Hardware & Spring:

Raynor warrants all hardware and spring components against defects in material and workmanship for two (2) years.

Warranty Limitations and Exclusions:

See page 20

DuraCoil™, DuraShutter™, DuraGrille™

Commercial Rolling Door Limited Warranty

Door Curtain:

Raynor warrants the door and its component parts for one (1) year against defects in material and workmanship.

Hardware & Spring:

Raynor warrants all hardware and spring components against defects in material and workmanship for one (1) year.

Warranty Limitations and Exclusions:

See page 20

FireCoil™ & FireCurtain™

Commercial Rolling Door Limited Warranty

Door Curtain:

Raynor warrants the door and its component parts for one (1) year against defects in material and workmanship.

Hardware & Springs:

Raynor warrants all hardware and spring components against defects in material and workmanship for one (1) year.

Warranty Limitations and Exclusions:

See page 20

ControlHoist™ Basic

Commercial Operator Limited Warranty

Raynor warrants the electrical operator and component parts for two (2) years against defects in material and workmanship.

Raynor warrants the electrical operator and component parts against defects in material and workmanship for three (3) years, on the operator only, when purchased with any model of Raynor commercial sectional or rolling door.

Warranty Limitations and Exclusions:

See page 20

ControlHoist™ Standard

Commercial Operator Limited Warranty

Raynor warrants the electrical operator and component parts for two (2) years against defects in material and workmanship.

Raynor warrants the electrical operator and component parts against defects in material and workmanship for three (3) years, on the operator only, when purchased with any model of Raynor commercial sectional or rolling door.

Warranty Limitations and Exclusions:

See page 20

ControlHoist™ Optima

Commercial Operator Limited Warranty

Raynor warrants the electrical operator and component parts for two (2) years against defects in material and workmanship.

Raynor warrants the electrical operator and component parts against defects in material and workmanship for three (3) years, on the operator only, when purchased with any model of Raynor commercial sectional or rolling door.

Warranty Limitations and Exclusions:

See page 20

Rolling Service and Fire Door Care and Maintenance

Congratulations on your purchase of a Raynor Rolling door! With proper care and maintenance, your door will perform reliably for years to come. To maintain your warranty, Raynor recommends the instructions below should be performed every 6 months at a minimum unless noted. Additional information available at www.raynor.com

Every 6 Months

Guides
- Check all assembly bolts and wall mounting fasteners for tightness, missing fasteners.
- Inspect guide groove spacing, to insure the spacing is equally the length of the guide and check for bent angles.
- Inspect door jambs for structural integrity. Repair or replace jambs as needed.
- Inspect curtain stops for damage and tightness of fasteners.

Curtain
- Check endlocks/windlocks for large amount of wear, bent, broken or missing.
- Check for loose endlocks/windlocks or missing rivets.
- Inspect curtain for bent, tears, holes, or metal fatigue in slats, Replace damage slats or complete curtain.

Bottom Bar
- Inspect bottom bar for bent angles and loose fasteners.
- Inspect floor seal for tears or cuts.
- If locks are provided check for bent lock bars.
- Sensing devices when provided, should be tested frequently.

Drive & Charge Headplates
- Check headplate mounting bolts for tightness and missing bolts.
- Check drive headplate bearing mounting bolts for tightness and missing bolts.
- If precision bearing is provided on drive headplate grease bearing once a year.

Counterbalance
- Check door balance, door should want to freely come off the floor and feel heavy in the middle of the opening and want to freely hit the curtain stops.
- Inspect cast iron charge wheel for cracks and replace immediately if any are found.

Hood/Side Covers
- Inspect hood and side covers for dents that could cause the door to bind. Replace damaged hood and side covers.
- Check for loose mounting screws for holding the hood or side covers on.

Drive Operation
- Check set screws on drive gears, sprockets, and shaft collars for tightness.
- Check for damaged gears.
- Check for gear and sprocket alignment.
- Check operator mounting bracket bolts for tightness.
- Use a light lubricant on roller chain and sprockets.

Labels

Warranty Limitations and Exclusions

Under the terms of this limited warranty, for any door components that are found to be defective upon inspection by authorized Raynor personnel, Raynor will, at its option, repair or replace the defective door components. Labor charges for the installation or repairs shall be the responsibility of the consumer and must be performed by an qualified installer. **This warranty applies only to door systems that are professionally installed by an authorized Raynor Dealer**

This limited warranty extends only to the original purchaser, provided the door is installed in the original purchaser's place of business. This limited warranty is not transferable.

This limited warranty does not apply to black, charcoal, slate, and iron ore steel colors used on Raynor EnergyCore series, ThermaSeal Series, Commercial Country Manor and Commercial Aspen series doors when installed in areas experiencing extreme heat for prolonged periods of time. The result of these environmental conditions can elicit a failure of the polyurethane core of the door. The warranty also excludes doors which have been field painted where the paint does not include a solar reflective additive.

This limited warranty does not apply to any damage or deterioration to the door caused by abuse, negligence, missing components, accidents, use of pressure washers, dents or scratches. It also does not apply to damage or deterioration caused by saltwater coastal areas, hazardous or corrosive chemicals and fumes including, but not limited to, alkaline, acids, muriatic acids, road salt or salt environments, harsh cleaning agents, and fertilizers. Shavings from trolley rails not properly removed and cleaned from the exterior door surface causing rust are not covered by this warranty. Failure to provide proper maintenance voids this limited warranty. Field applied paint failure is not covered by this limited warranty. Refer to the Care and Maintenance Instructions and Painting Instructions.

This limited warranty does not apply to damage caused by fire, an act of God, accident, vandalism or graffiti. Damage or deterioration caused by saltwater coastal areas (within two miles), hazardous or corrosive chemicals and fumes including, but not limited to, alkaline, acids, muriatic acids, road salt or salt environments, harsh cleaning agents, and fertilizers is not covered by this limited warranty.

This limited warranty does not apply to building damage caused by moisture infiltration through or around the door. A garage door system is water resistant, but not waterproof. When a garage door system is properly assembled, installed, and maintained the risk of significant water infiltration is low.

Raynor shall not be liable for any consequential or incidental damages.

ALL OTHER WARRANTIES, EXPRESS OR IMPLIED, INCLUDING ANY WARRANTY OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE, ARE HEREBY EXPRESSLY EXCLUDED.

Some states do not allow the exclusion or limitation of consequential or incidental damages, so the above limitation or exclusion may not apply to you.

Claims for defects in material and workmanship covered by this warranty shall be made in writing with proof of purchase and photographs of the product in question to the dealer from whom the product was purchased or call Raynor at 1-800-4-RAYNOR within the warranty period. Raynor may choose to have the product returned for inspection.

This limited warranty gives you specific legal rights. You may also have other rights, which vary from state to state.

Painting Instructions

All Raynor commercial steel doors are already painted with a baked-on finish. No additional painting is required. If you want to apply another color, however, the following steps are required.

Please note that these instructions do not apply to AlumaView® aluminum doors, or doors that are purchased with ArmorFinish® , AccuFinish®, ArmorBrite™, ColorWave™, or PVDF (TRINAR®) colors. We do not recommend painting these doors and doing so will void your warranty.

NOTE: Only paint the exterior of the door while it is in the closed position.

1. Use the following solution, with soft bristle brush, to remove mildew and other surface contaminants:
   - 1 cup household Spic n Span® detergent
   - 5 gallons warm water
2. Rinse throughly with water. (Do not use a pressure washer to rinse door.)
3. Use a powder cleanser like Comet®, dilute with water, with a soft bristle brush, to prepare the surface for better paint adhesion. Do not use sandpaper, deglosser, or liquid sandpaper to prepare the door surface.
4. Rinse throughly with water to allow to dry.
5. Use a high quality acrylic latex exterior paint. Apply according to manufacturer's instructions. Do not use oil-based paint or any "rust-inhibitive" paint. Do not paint in direct sunlight or when surface is warm to the touch. Lap marks will result. Brush applications is recommended.
6. Avoid getting paint on any gasket seals between door sections. Not all Raynor doors have these gasket seals.

IMPORTANT: Since Raynor has no control over re-coating, we do not warrant this product against peeling of the original factory-applied baked-on finish or subsequent coats of paint where re-coating has occurred.

We highly advise applying solar reflective paint to all polyurethane insulated doors as it effectively increases sunlight reflection, thereby maintaining a cooler door surface.

Please note that painting instructions for Raynor are available at www.raynor.com in the homeowners' section under Customer Care. If you have any painting questions, please call 800-4-RAYNOR (800-472-9667) or email the garage@raynor.com.

Notes:

1101 E. River Rd. Dixon, IL 61021
1-800-4-RAYNOR (1-800-472-9667)
www.raynor.com

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